

RICH ROBINSON

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EMPLOYMENT

SEP 2009—PRESENT
**Mainframe Systems
Programmer**
JPMorgan Chase & Co.

Mainframe MQ Systems Programmer:

- IBM System Z Mastery Certified
- Knowledgeable in Mainframe security: RACF, ACF2, Top Secret
- Hands-on experience with JES2, ISPF, TSO, OMVS, SMP/E, SDSF, Mainview, as well as good comprehension of Java, JCL, REXX, and COBOL
- MQ system architecture and design for zSeries and iSeries

MAR 2007—AUG 2009
Web Developer
Brigham Young University

Developed, maintained, and redesigned student website:

- Worked in a team to redesign the whole website to be more dynamic and maintained by content managers
- Developed with Visual Studio 2008 on the ASP.NET (C#, VB.NET) platform
- Supported web, print, and file servers on Windows Server 2008; maintained and upgraded IIS & SQL Server 2008 components
- Built the following SQL Server data-driven systems:
 - Student conference creation and registration system
 - Equipment reservation system
 - Class catalogue system
 - Study group creation and coordination system

<http://nursing.byu.edu>

JUN 2008—AUG 2008
Web/Application Developer
JPMorgan Chase & Co.

Short-term contract. Worked with a team to develop a performance monitoring website, with data-driven, dynamic graphs and charts for IBM mainframes. The website shows performance data by sysplex, CEC, LPAR, CICS region, MQ Queue Manager, WAS cell etc.

MAY 2006—AUG 2006
Administrator
McNicholas Construction

Worked closely with over 60 teams and organized and followed up on construction work in the London Borough of Havering.

EXPERIENCE

FEB 2008—PRESENT
Founder
Windows Guides

Active Windows tips site and community:

- Server administrator: Cent OS, Apache, MySQL, and PHP
- Web developer: PHP, CSS 3, HTML 5, and JavaScript
- Cross-browser/platform and strict XHTML 1.0 transitional
- 1,000,000+ monthly page views; 25,000+ daily RSS subscribers; 4200+ members

<http://mintywhite.com>

2009-2011
My Windows PC

Built an active social network:

- Built on a managed Linux server with Apache, MySQL, and PHP
- Designed in HTML, PHP, CSS, XHTML, JavaScript, and AJAX

2008-2009
Co-Founder
Snapp Software L.L.C.

Cofounded a startup, which provides mobile application development for iPhone, Android, and Windows Mobile.

<http://snappsoftware.com>

2008—Present
Technical Writer

Author of five technical books:

- (TBD) Windows 8 – The Pocket Guide
- (2010) PC Maintenance Handbook 2nd Edition
- (2010) PC Security Handbook 2nd Edition
- (2009) Windows 7 – The Pocket Guide
 - Published on the Amazon kindle
 - 360+ page book of tutorials for Windows 7
 - Available in nine languages
 - Featured on the IT Business Edge homepage
- (2008) Windows Vista – Customization Manual
- (2008) Windows Vista – The Pocket Guide

<http://books.mintywhite.com>

EDUCATION

Brigham Young University

Bachelor of Science: Information Systems with 3.8 Major GPA.

Coopers Company & Coborn
Sixth Form College

11 GCSEs; 4 A-Levels.

SKILLS

Software

Visual Studio, SQL Server, Photoshop, Microsoft Office Suite, Net Beans, Eclipse, Notepad++. IIS, Linux, Windows Server, Apache, and Plesk (3+ Years.) Experience with JSP and Java Servlets.

Web Development

14 years of web development experience: PHP, HTML 5, CSS 3, JavaScript, AJAX, XHTML, C#, VB.NET.

Mainframe / System i
zSeries / iSeries

Two years' experience with z/OS 1.12, ACF2, RACF, and system performance monitoring.

One year of experience with MQ (zSeries and iSeries.)

AWARDS

Microsoft MVP Award: Windows Consumer–Expert (2009, 2010, 2011.)

INTERESTS

Family time, road biking, running, swimming, skiing, and good food.